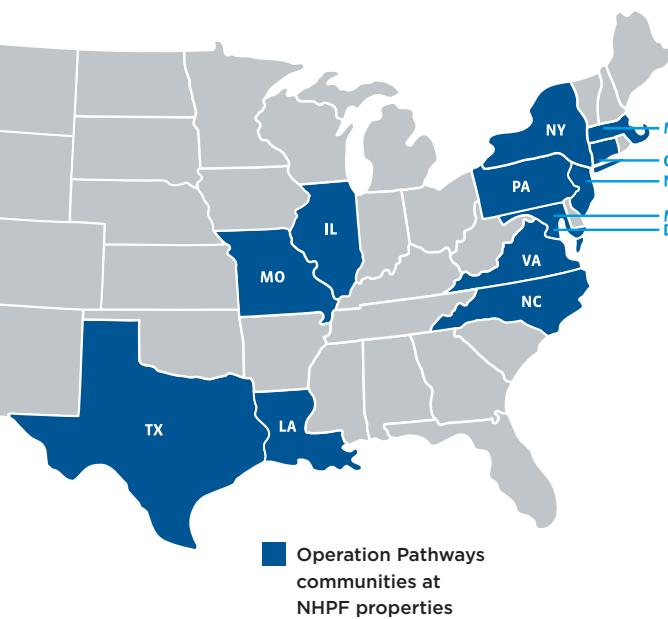


Mission: Operation Pathways provides and coordinates place-based programs and services for residents in affordable housing communities to increase quality of life.

Vision: Vibrant housing communities where residents are engaged, empowered, and supported to live to their fullest potential.

Service Coordination is at the heart of what we do. The resident services coordinators represent Operation Pathways in each community and provide one-on-one individualized coaching and guidance to residents, empowering them to build on their strengths and overcome their challenges.



Operation Pathways
AN AFFILIATE OF THE NHP FOUNDATION

How You Live Matters

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A photograph of two young children playing outside. One child in the foreground is wearing a black t-shirt with the text "I'M NOT BOSS I'M THE QUEEN" and dark pants, running towards the camera. Another child is visible in the background near a fence.

A photograph of a group of people working in a garden. In the foreground, a young boy in a purple sweatshirt and white gloves holds up a large potted plant. Other individuals are visible in the background, some wearing hats and working with plants in various containers.

Operation Pathways has over 20 years of experience providing housing-based programs and services to residents living in NHPF's affordable housing communities across the country.

Operation Pathways' successful approach to delivering high-quality programs is based on a philosophy that is impactful, innovative, and in-house. Resident services coordinators assess the needs of residents and respond by implementing programs and services to improve their quality of life. Our programs engage and empower residents in innovative and interactive ways and allow them to choose their own pathway to achieve their individual financial, academic, and health goals.

Operation Pathways is a CORES-certified resident services provider and was the first resident services provider in the country to receive this distinction. CORES certification is awarded to affordable housing service providers based on the strength and quality of their infrastructure, systems, programs, and outcomes.



Pathway to Academic Achievement

focuses on the educational needs of residents. Operation Pathways promotes academic success and lifelong learning as a means to break the cycle of poverty. We partner with organizations that design and implement afterschool and summer programs for school-age children which improve academic success and produce significant, measurable results.

Pathway to Healthier Living

promotes activities and lifestyles that lead to physical, psychological, and emotional well-being. Operation Pathways partners with organizations and individuals to develop and implement multi-faceted programs devoted to healthier living, including fitness classes, healthy cooking workshops, smoking cessation programs, and community garden projects. Often, mobile health services come directly to properties to provide health screenings, vaccinations, and diagnose potentially serious issues.



Pathway to Financial Stability

educates residents in sound financial practices to increase income, decrease expenses, and build assets. The financial education program provides instruction related to credit, savings, proper insurance coverage, and investments. With this education, residents learn how to build budgets and save for the future. Operation Pathways also provides opportunities for residents to increase their employability through workforce development, including technology workshops, GED support, resume writing, and interview preparation.

Pathway to Aging in Place

engages residents in NHPF's senior communities by providing programs and services that give senior residents the tools they need to ensure economic security, prevent illness, improve health, understand their legal rights, and live in a safe environment. Seniors are engaged through activities and programs that encourage socialization, increase social support, improve awareness and education, and prevent elder abuse.

